

FLORENCE ALADE

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PROFILE

A motivated, passionate and dependable individual, who is always eager to learn and that can easily adapt to change. I'm an excellent team player with a positive attitude and the ability to multitask as well as work well under pressure.

I have always had a love for design for as long as I can remember. Having an idea or being hit with inspiration and then seeing it come to life and be realized is everything.

EDUCATION

Ulster University -

Currently studying for a undergraduate bachelor degree in Interaction Design

Hunterhouse Grammar School -

I received passing qualifications for my A-Levels – two B's and a C.

SKILLS & QUALITIES

- **Innovative** – Creative and always trying thinking of new ideas
- **Communication** – Able to communicate across all levels of understanding
- **Creative Problem Solving** – Able to provide possible creative solutions to different problems that could arise at any point
- **Customer Service** – Uses previous experience to know what customers want
- **Team Work** – Can work well in a team
- **Confidence** – Friendly and a people person
- **Listening & Learning** – Good listener and always open to advice and input in order to learn more and expand my knowledge

CAPABILITIES

- **Research and Planning** – Able to research different topics to have a better understanding and know the work that needs to be done
- **Wireframing** – Able to produce wireframes and sketches to help visualize designs
- **Design Services** – Able to use services such as Figma and Adobe Illustrator when making designs digital

WORK EXPERIENCE

Sean Graham - Shop Cashier

Within this position I dealt with money management, customer service, stock refill etc. Within this role I would often work independently to carry out the tasks that were given to me

Clarks - Sales Assistant

During this period I worked in Clarks twice as a winter temp in the adults section and as a summer temp in the children and teenager section. Within this position I dealt with money handling and gained experience within the

customer service sector. I also did stock refills and helped manage the general upkeep of the store. This role had set targets for not just myself but the team as a whole.

Tens Foundation (Charity Shop)

During this period I helped out with general work around the store such as stock refill and layout, helping customers and general upkeep. I also gained experience in packaging and delivering certain items to customers

Reference

Will be given upon request

LINK TO BLOG - florencealade.com